

Terms and Conditions

PLEASE AMEND THE BELOW AS APPROPRIATE FOR YOUR BUSINESS

Owner of the Tickets

1. Your ticket is being purchased from the following legal owner of the event.

Company Name: Grimm Up North LTD

Company Address: Zed Film Studios Studio House, Battersea Road, Stockport, SK4 3EA

Company No. 07017183

Return, Refund and Cancellation Policy

1. Purchasers of tickets will be entitled to a refund under the following circumstances:

- The event is cancelled
- The date of the event date change

The venue of the event change

The act associated with the event change beyond a reasonable level.

2. Refund requests not associated with a reason stated above will be considered but are not obliged to be

granted.

Delivery Policy

1. All tickets will be delivered to the buyer immediately following the checkout, by the following mediums:

- a. Email delivery for printed pdf ticket
- b. Fatsoma Ticketing application for mobile ticket.

Security

1. We take security very seriously and implement 3d Secure and CVV2 and CVC2 verification.

Minimum Age

1. All ticket purchasers must be over the age of 18 year old.

Privacy Policy

What information do we collect?

We collect information from you when you register on our site or fill out a form.

When ordering or registering on our site, as appropriate, you may be asked to enter your name or e-mail address.

You may, however, visit our site anonymously.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- To personalize your experience
- To improve our website
- To improve customer service

- To send periodic emails
- To administer a contest, promotion, survey or other site feature.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you access our website.

Do we use cookies?

We do not use cookies.

Transaction Security Policy

This site uses Secure Sockets Layer (SSL) to ensure secure transmission of your personal data. You should be able to see the padlock symbol in the status bar on the bottom right hand corner of the browser window. The url address will also start with https:// depicting a secure webpage. SSL applies encryption between two points such as your PC and the connecting server. Any data transmitted during the session will be encrypted or scrambled and then decrypted or unscrambled at the receiving end. This will ascertain that data cannot be read during transmission.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights,

property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Your Consent

By using our site your consent to our privacy policy. This Agreement shall be governed and construed in accordance with English Law.

